

## Comprehensive EMS Software

AR2000+ was developed with EMS in mind. Because the informational requirements of our business are constantly changing, this software is designed to allow the user to make changes to the business rules surrounding the billing process on the fly.

Acadian Ambulance and Bob Timberlake combined their efforts to create this EMS Invoice and Receivable solution.

### **System Heartbeat**

The system allows the users to define the course an invoice will take when each event takes place. The primary events are Receiving Payments & Denials and Entering a Payor. Other events include working a queued invoice, filing a new invoice, entering the next payor step, errors and warnings and adding a payor to an invoice. When these events occur, the system uses the conditions that are set up by the user to create actions. The rules can be specific by payor, division, or defined as an overall rule that affects all items.

The invoices are moved through queues that are assigned to employees who are responsible for managing these items. The users manage the queues through Invoice Entry, Payment Posting, or Customer Service. With the queuing system you can send out letters to customers or payors, therefore, a separate collections module is not necessary. Once the user has completed a task, they can invoke the Apply Rules function and the invoice takes the next action required for this invoice. Some examples of actions are Move to the next payor; Write off the balance or allowable amount, Move into another queue and Add a payor.



Acadian Information Systems staff

*What have they  
been doing lately?*



John Zuschlag  
Acadian Ambulance



Bob Timberlake  
Timberlake Systems

*Look inside to find out!*

For more information, please call us at:  
(800) 259-3333 ext. 2231 or visit us at  
[www.acadian.com/AR2000](http://www.acadian.com/AR2000)

# AR 2000<sup>+</sup>

*Invoicing & Receivable Software*

*For the EMS Industry*



## **Acadian Information Systems**

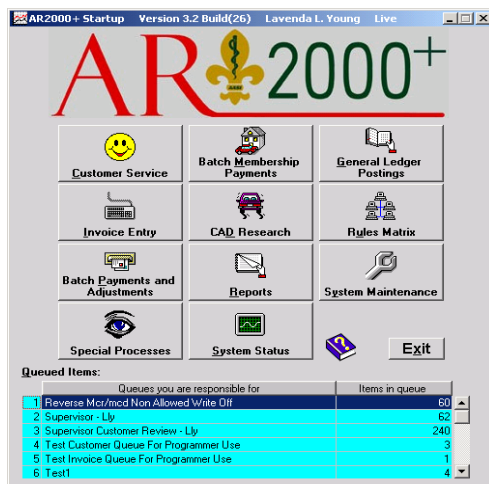
*A DIVISION OF ACADIAN AMBULANCE SERVICE, INC.*

*Our most demanding Customers  
are our own employees.*

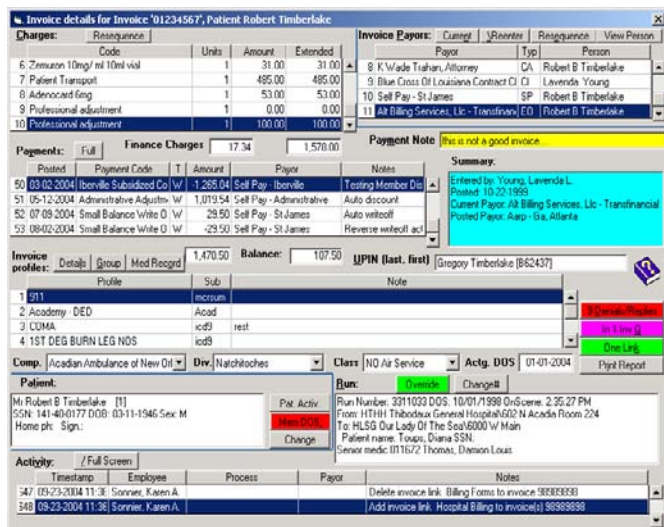
*They love it and you will too!*

# AR2000+

## EMS Invoicing Software



Complete functionality to meet your entire EMS receivable needs.



## AR2000+ Base Software

### DYNAMIC RULES PROCESSING

Rules allow you to define criteria to determine the next steps in the receivable process upon the completion of an action. The rules guide invoices through a series of events while checking for certain conditions on the invoices. Flexible business rule setup allows users to define how the system handles different situations to match their operational procedures.

### QUEUES

A queue is a grouping of like invoices that require similar actions to be performed to move the invoice through the process. Examples are invoices grouped together for forms printing, review of unacceptable payments, or even past due calls. Each queue can be assigned to one or more users. Each user is responsible for processing the invoices in their assigned queue. This process allows instant visibility of the tasks to be completed by each user. At a glance, management can monitor the status of the users' queues by viewing System Status. From here, you can reassign invoices to different users and also see the expected workload at a future date in each queue.

### CUSTOMER SERVICE

This module allows the user to manage invoices after they are posted in their assigned work queues. The Invoice Details screen allows the user to view CAD run information and make adjustments to the payors, customers, charges and other invoice information.

### SYSTEM MAINTENANCE

From this module the user can set up all items required for the system to operate. Items are set up by description and are not code driven. There is no reasonable limit to the number of items that can be set up.

### INVOICE ENTRY

This module allows the users to enter invoice information manually or edit information transferred electronically to this module.

### PAYMENT POSTING

Payments can be posted by batch or individually. The system tracks payments by payor and deposit date, and shows the expected effect on invoice balance prior to posting payments. Payments are summarized in the customer service module for instant access to information.

### MEMBERSHIP POSTING

This module is interactive with the receivables database. The system recognizes if a patient is a member. The member's information is reflected on the invoice. The system stores membership fees, donations, and service charges by payment date.

### OTHER ITEMS

- Report Manager
- Refunding and Check Reconciliation
- CAD Interface
- Electronic Billing Interfaces
- Medical Documentation
- Invoice/Run Comparisons
- Collections
- Denial Tracking
- General Ledger Interface
- Interactive Edits